

ADJUSTABLE COMFORT

TROUBLESHOOTING GUIDE



BATTERY BACKUP

Customer must purchase 2-9 volt batteries and install them in the AC/DC adapter on the Power Unit. This will function as a battery backup, which will drop the base to the flat position in case the power goes out.



MESSAGE TIME LIMIT

Massage can only stay on for 15 minutes

IF THE MESSAGE DOES NOT WORK

1. Press+Hold red button on control box
2. Meanwhile, press head massage button on remote
3. If the massage works, then no problem with the massage

HOW TO REPLACE MOTOR

- Step 1: Remove the massage sponge pad
- Step 2: Cut open the massage cover, till see 4 silver screws
- Step 3: Loosen 4 screws. Replace new massage then tighten.
- Step 4: Cover the sponge pad again
- Step 5: Match program: Keep Press+Hold button on control box, then press head/foot massage button on remote.

PROGRAMMING THE LOUNGE PRESET

Raise the head and foot to the desired position, hold the Lounge button in for 3-4 seconds, once the display on the remote shows an all flat image, you can release the button. The Lounge preset is now programmed.

PROGRAMMING THE TV/PC PRESET

Raise the head and foot to the desired position, hold the TV/PC button in for 3-4 seconds, once the display on the remote shows an all flat image, you can release the button. The TV/PC preset is now programmed.

ZERO GRAVITY

Raise the head and foot to the desired position, hold the Zero G button in for 3-4 seconds, once the display on the remote shows an all flat image, you can release the button. The Zero Gravity preset is now programmed.

SYNCHING REMOTE WITH BASE

To sync the remote with the base, hold the red button on the control box in for 5 seconds, at the same time, hit a button on the remote to turn it on. This will allow the remote to pair with the base.

UNLOCK ALL REMOTE BUTTONS

To unlock the remote so all buttons work- press+hold "TIMER/ALL OFF" buttons till the small lock shows unlock, then all buttons will work.



HOW TO SYNC 2 TXL ADJUSTABLE BASES

1. Press+Hold the red button on control box A about 5s, then press any buttons on Remote A, if it works then move to step 2
2. Press+Hold the red button on control box B about 5s, then press any buttons on Remote B, if it works then 2 TXL Base can work individually.

UN-SYNC 2 TXL BASES

Base on 2 TXL synced base, you should press+hold the red button on control box A for 5s, then press any buttons on remote A, when it works, then 2 TXL base un-sync.

